

## **Sarah Noyce**

Sarah started her career as a veterinary nurse working in small animal practice. Her subsequent roles helped her develop an interest in practice management and she worked as Operations Manager for a large veterinary corporate chain before founding Inspyr in 2002.

Sarah regularly runs training workshops accredited by the Awarding Body Consortium, focusing on communications, customer service and supervisory skills, performance management and health and safety.

Sarah is also the Health and Safety consultant for the BVA and travels across the UK assisting practices in H&S management. Her experience in practice along with her mystery shopping exposure, have given her an ideal insight into the day to day challenges of veterinary practice management.